## CHIN HIN GROUP OF COMPANIES

## BOSS.NET User Guide Performance Appraisal System

Group Human Resources – Performance Management



### Performance Appraisal General Process



 All confirmed Employee of Exec & above are to submit assessment via BOSS.Net  Superior & Employee discussing about past few months performance and development plan, and exchange feedback

- Superiors need to take note of the outcomes of the Joint Appraisal
- Superiors are to submit assessment via BOSS.Net latest by deadline given GHR
- Assessment must be as per what have been agreed or discussed with Employee during the Joint Appraisal

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# HOW TO SUBMIT SELF-ASSESSMENT (BOSS.NET)



## What you need

- Computer / laptop / tablet / smartphone
- Internet Connection
- Employee ID (use it as your Login ID)
- Password

>New Joiners may contact GHR-PM

>Those who forgot password → Please click "I Forgot My Password" and enter your Company Email Address to retrieve your password.



## Boss.NET Performance Appraisal System





#### Link to access : In HQ and Outside HQ

http://bossnet.chinhingroup.com:9677/ekiosk/Login.aspx



Login ID - Your Employee ID
 In the event, if you are unsure /unaware of your employee ID, kindly refer to your "Pay slip".

#### Password

(For current and new users)

- □ First time users-Kindly change your password upon login.
- □ In the event , if you forgot password or if you are a new user
   → Please click "I Forgot My Password" and enter your employee ID and only your Company Email Address to retrieve your password.

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## Page 1: Employee Particular



## **BOSS.Net Appraisal System**

- Upon login, click Appraisal System menu
- Click sub menu *Assessment* > *Self*
- See middle page & click *View Assessment*
- See assessment page > Page 1 (Employee Particular)
- Check whether your particulars are correct (let GHR-PM

know if there is any incorrect data)



### **BOSS.Net Appraisal System**

Login ID: C0046 WELCOME NURUL AQLIAH B	INTI HAMDAN
BOSS Self Kiosk	Self
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Example	CONCRETE - MID YEAR PERFORMANCE APPRAISAL 2016 - CHIN HIN Page 1 Page 2 Page 3 Page 4 Page 5 Page 6 Page 7 CONCRETE
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	Name
	Employee No
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	Grade
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	Cost Centre
	Evaluator Name
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Example

• Please change your password upon 1st time login

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BOSS Self Ki	osk		
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## Page 2: Rating for Performance Objective or Quantitative KPI



### **BOSS.Net Appraisal System**

- See assessment page > Page 2 (Quantitative KPI)
- KPIs are as per the performance objectives assigned to you at the beginning of the year.



### • Read the Guideline provided before you start

Login ID: C0046 WELCOME NURUL AQLIAH E	BINTI HAMDAN										
BOSS Self Kiosk	Self										
<ul> <li>Appraisal System</li> <li>Sessment</li> </ul>	Employee No : C0046 Name : NURUL AQLIAH BINTI HAMDAN										
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	Section										
	E Performance Objective / Quantitative KPI										
	Guideline										
PLEASE READ BEFORE YOU START: Please skip this page for now as the Actual Results for all KPIs are currently not available as we are still in a midst of compiling.											
	All Ratings are auto-formulated hence they are not editable. To insert your remarks to justify the actual results, simply click <u>Edit Comment</u> in the relevant columns.										



## It is compulsory to fill up the Actual Result columns provided for each KPI Example

Sectio	n										
Perfo	rmance Objective / Quantitative KPI										
Guid 1) S Emil Kind 2) E Sup All F	deline celf Assessment (All Employee) ployee is required to fill up the Actual Results & al dly note that the Actual Results are still subject to valuator or Superior Assessment (Applicable for erior is able to change or edit the Actual Results as p Ratings and Weighted Scores are auto-formulated thu	I Employee Remarks colu confirmation by Superior, Superior only) er agreed or discussed with t s not editable.	mns provided for <b>each</b> KP which are editable during the Employee during the Joir	I. the Superior Assessm nt Appraisal (conducted	ient. before submis	sion). It is con	npulsory to fill up all i	Evaluator Remark			
No	Name of Performance Measure	Unit	Target	Actual Result	Ra	ting	Weightage (%)	W.Score			
1	% of Projects delivered timely :- 100% timely completion of projects as per Action Plan 2016	Percentage (%)	85.000		85.000	3.00	33.00	0.9900			
2	Training Effectiveness (Group or BU):- 3.5 out of 5.0 rating	Number	3.500		3.200	2.75	17.00	0.4680			
3	Attrition Rating (Group or BU):- 3.0 out of 5.0 rating	Number	3.000		3.000	3.00	33.00	0.9900			
4	Employee Engagement Survey Rating:- 3.5 out of 5.0 rating	Number	3.500		4.000	4.00	17.00	0.6800			
Th yo Em	These are the KPIs, Measurements Unit & Targets assigned to you, which you have agreed and signed off manually earlier- Employee Performance Planning Sheet. Fill up this column i.e. Accumulated Actual Results for past 10 or 11 months. Rating & Weighted Score (W. Score) are auto-formulated (Not Editable)										

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 It is compulsory to fill up the *Employee Remarks* columns provided for each KPI.
 "No Comment" remarks isn't acceptable.

mns provided for each KPI. which are editable during the Superior Assessment.

the Employee during the Joint Appraisal (conducted before submission). It is compulsory to fill up all Evaluator Remarks columns provided for each KPI.

Target	Actual Result	Rating	Weightage (%)	W.Score	Evaluator Remarks	Employee Remarks
85.000	85.000	3.00	33.00	0.9900		Edit Comment
3.500	3.200	2.75	17.00	0.4680		Edit Comment
3.000	3.000	3.00	33.00	0.9900		Edit Comment
3.500	4.000	4.00	17.00	0.6800		Edit Comment

Click these links each column to insert your (Employee) own comment about each Actual Results keyed in earlier



## **BOSS.Net Appraisal System**

- All Ratings and Weighted Scores are auto-formulated thus not editable.
- The Actual Results are still subject to confirmation by Superior, which are editable during the Superior Assessment.
- Contact GHR-PM if you need further assistance



## Page 3: Rating for General Competencies



### **BOSS.Net Appraisal System**

- See assessment page > Page 3 (General Competencies)
- Read the Guideline provided before you start
- All Employee of Exec & above positions are assessed on six (6) general competencies
  - i. Job Knowledge & Expertise;
  - ii. Problem Solving & Decision Making;
  - iii. Communication
  - iv. Teamwork
  - v. Coaching & Developing
  - vi. Integrity



# The Target (Expected Level) for each competency is 3.00 Rating

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BOSS Self Kiosk	Self									
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	S T	et for your position. Take Note:								
	Á	a staff may also be considered as HAS MET the	expected level if any of t	he following scenarios occurs :						
	а	) "At least one (1) of the behavioural indicators	listed was demonstrated	by the staff, where the rest are	e not					
	Ĩ	relevant or applicable to his/her job position,	scopes and/or departme	nt"						
		(must justify adequately in the Remarks colur	nn)							
		OR								
	No	General Competencies	Expected Level	Performance Standard	Employee Rating	Weightage (%)				
	1	Teamwork	3.00	Click to view	0.00 🗸	16.65				
	2	Coaching and Developing	3.00	Click to view	0.00 🗸	16.65				
	3	Integrity	3.00	Click to view	0.00 🗸	16.65				
	4	Job Knowledge & Expertise	3.00	Click to view	0.00 🗸	16.70				
	5	Problem Solving & Decision Making	3.00	Click to view	0.00 🗸	16.70				
	6	Communication	3.00	Click to view	0.00 🗸	16.65				

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# Click *Click to view* button to view the competency descriptors

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	A	A staff may also be considered as HAS MET the e	expected level if any of t	the following scenarios occurs :							
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		(must justify adequately in the Remarks colum	in)								
		OR									
	No	General Competencies	Expected Level	Performance Standard	Employee Rating	Weightage (%)					
	1	Teamwork	3.00	Click to view	0.00 🗸	16.65					
	2	Coaching and Developing	3.00	Click to view	0.00 🗸	16.65					
	3	Integrity	3.00	Click to view	0.00 🗸	16.65					
	4	Job Knowledge & Expertise	3.00	Click to view	0.00 🗸	16.70					
	5	Problem Solving & Decision Making	3.00	Click to view	0.00 🗸	16.70					
	6	Communication	3.00	Click to view	0.00 🗸	16.65					

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• Read carefully the Behavioural Indicators before giving your own self rating for each Competency

etails									
General Co	ompetency: Teamwork	~							
Behavioura 1) Promote 2) Express 3) Actively decision 4) Selfless References	al Indicators (Performance Standard) for Job Grade 12, 13 & 14 es team cooperation to form specific decisions or plans. positive appreciation in term of ability and contribution. participate in information sharing in the team and support team ly contribute to team and is a team player. s on Competency Expectation of other Job Grades (refer HR for clarification, if needed)								
Job Grade	Performance Standard of "Teamwork"								
22	Spell out and cascade down work values and standards clearly for overall organization value alignment; personally adhere to these and set example for others to follow; act to resolve organisational issues across the departments with high standard to prevent slacking of desired values and standards.								
20-21 Set proven strategies to promote a friendly climate and enforce group identity across the hierarchy within function; create conditions that enable the function to perform at its best by setting clear direction, providing appropriate structure and getting the right resources; encourage functional and cross-team cooperation to ensure pratical needs of the group are met; organize functional team building activities; reinforce the need to excel and cooperate at all the time in accordance to work values and standard									
	ОК								



• Rating Scale Points definition

Total Appraisal Score & Performance Rating:

TOTAL APPRAISAL SCORE (KPI Score + Competency Score)	PERFORMANCE RATING
4.51 - 5.00	Outstanding
3.51 – 4.50	Above Expectation
2.51 – 3.50	Meeting Expectation
1.51 – 2.50	Below Expectation
0.25 - 1.50	Unacceptable



# Select your *own self rating* from the Employee Rating selection menu

Login ID: C0046 WELCOME NURUL AQLIAH BI	ИТІ НАМ	IDAN										
BOSS Self Kiosk	Self											
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		2	Coaching and Developing	3.0	OClic	k to view			3.25	^	16.65	0.0000
		3	Integrity	3.0	OClic	k to view			3.00 2.75		16.65	0.0000
		4	Job Knowledge & Expertise	3.0	0 Clic	k to view			2.50		16.70	0.0000
		5	Problem Solving & Decision Making	3.0	OClic	k to view			2.25	$\sim$	16.70	0.0000
		6	Communication	3.0	0 Clic	k to view			0.72		16.65	0.0000



### It is compulsory to key in your *Remarks* for each Competency. "No Comment" remarks isn't acceptable

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## Page 4: Rating for Specific Competencies



### **BOSS.Net Appraisal System**

- See assessment page > Page 4 (Specific Competencies)
- If Applicable Only certain Job Grades/positions carry the Specific Competency. Skip this page if it is blank
- Read the Guideline provided before you start



# Click *Click to view* button to view the competency descriptors

CHGB - MID YEA (PERFORMANCE	AR PERFORMANCE APPRAISAL 2016 - CH APPRAISAL)	IIN HIN GROUP	Page 1 Page 2	Page 3 Page 4 Pag	je 5 Page 6 Pag	e 7 Scoring
Section						
Rating For	Specific Competencies					
Guideline				7		
PLEASE A specific The target 1. Click 'C set for y <u>Take N</u> A staff r	READ BEFORE YOU START competency is assigned to a staff based on th t or expected level for each specific Competer lick to View' button to read the competency /our position. <u>ote:</u> may also be considered as HAS MET the expe	neir Job Grade and roles, ncy is 3.00 rating. expectations in terms of the ected level if any of the fol	hence not everyone will carry i ne "Behavioural Indicators" lowing scenarios occurs :	it.		
No Spe	cific Competencies	Expected Level	Performance Standard	Employee Rating	Weightage (%)	Employee Score
1 Lead	dership	3.00	Click to view	0.00 🗸	14.20	0.00



# • Read carefully the Behavioural Indicators before giving your own self rating for each Competency





# Select your *own self rating* from the Employee Rating selection menu

HGB PERF	- MID	) YEAR PERFORMANCE APPRAISAL 2016 - CH ANCE APPRAISAL)	IIN HIN GROUP	Page 1 Page 2	Page 3	Page 4	Page	e 5 Page 6 P	age 7 Scoring		
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Rating For Specific Competencies											
	Guide PLEA A spe The t	eline ASE READ BEFORE YOU START ecific competency is assigned to a staff based on t target or expected level for each specific Competen									
	1. Cli sei <u>Ta</u> A s	ick <b>'Click to View' button</b> to read the competency t for your position. <u>ke Note:</u> staff may also be considered as HAS MET the exp	5.00 4.75 4.50 4.25								
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 It is compulsory to key in your *Remarks* for each Competency. "No Comment" remarks isn't acceptable

Page 1 Page 2 Pa	ge 3 Page 4 Pag	je 5 Page 6 Pag	je 7 Scoring Guid	eline View Score	Print	Confirm & Up(
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						14.20
s, hence not everyone will carry it.					^	
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Derformance Standard	Employee Rating	Weightage (%)	Employee Score	Evaluator Remarks	Employee Remarks	
Click to view	4.25 V	14.20	0.6030		Edit Comment	



## Page 5: Propose your own Development Plan



### **BOSS.Net Appraisal System**

- See assessment page > Page 5 (Development Plan)
- Read the Guideline provided before you start



### It is compulsory for all Employee to propose his/her own Development Plan

Login ID: C0046 WELCOME NURUL AQLIAH	BINTI HAMDAN
BOSS Self Kiosk	Self
<ul> <li>Appraisal System</li> <li>Assessment</li> <li>Self</li> <li>Superior</li> </ul>	Employee No : C0046 Name : NURUL AQLIAH BINTI HAMDAN Assessment List
🖃 🅳 Enquiry	# Appraisal
···· 🎲 Inquiry By Manager	View Assessment CONCRETE - MID YEAR PERFORMANCE APPRAISAL 2016 - CHIN HIN CONCRETE
🎲 Inquiry By Self	CONCRETE - MID YEAR PERFORMANCE APPRAISAL 2016 - CHIN HIN       Page 1       Page 2       Page 3       Page 4       Page 5       Page 6       Page 7       Scoring Guideline       View
	# Section
	Add     Development Plan
	Guideline         PLEASE READ BEFORE YOU START         1. Staff (Appraisee) is required to propose his/her own Development Plan e.g. future training / course / program to address the competency area that he/she thinks require in Kindly refer HR if you are not sure of what type of training or program relevant to your job purpose and key accountabilities.         2. Click Add (top left side) to insert a new development plan, and Delete to remove.         3. Any proposed development plan must be discussed together and agreed with the superior or Manager during the one-to-one Joint Appraisal session.
	# Competency Addressed Proposed Development
	No data to display



• Click Add to add in a new proposed development plan

Login ID: C0046 WELCOME NURUL AQLIAH	BINTI HAMDAN			
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Login ID: COU46 WELCOME NURUL AQLIAH BOSS Self Kiosk Constraints of the self Constraints of t	Self Employee No : C0046 Assessment List # Aq <u>View Assessment</u> C0 CONCRETE - MID YEA CONCRETE # Guideline PLEASE REAU 1. Staff (Apprai	ppraisal         ONCRETE - MID YEAR PERFORMANCE APPRAISAL 201 <b>R PERFORMANCE APPRAISAL 2016 - CHIN HIN</b> Add         D BEFORE YOU START         isee) is required to propose his/her own Developm	NURUL AQLIAH BINTI 6 - CHIN HIN CONCRE Page 1 Page 2 Section Development	TI HAMDAN  RETE  Page 3 Page 4 Page 5 Page 6 Page 7 Scoring Guideline View 9  t Plan  e training / course / program to address the competency area that he/she thinks require fur
	Kindly refer HR     2. Click <u>Add</u> (to     3. Any propose     #	t if you are not sure of what type of training of prog op left side) to insert a new development plan, and ed development plan must be discussed togethe Competency Addressed	ram relevant to your <u>Delete</u> to remove. and agreed with the <b>Pr</b>	ne superior or Manager during the one-to-one Joint Appraisal session. Proposed Development No data to display



• Click the following *links* to add or edit the details of proposed development plan, or click *Delete* to remove

#	Competency Addressed	Proposed Development	Expected Completion Date				
<u>Delete</u>	Edit Competency Addressed	Edit Proposed Development	Edit Expected Completion Date				
			<b></b>				



## Page 6: Remedial Action Plan proposed by Immediate Superior (if applicable)



### **BOSS.Net Appraisal System**

- See assessment page > Page 6 (Remedial Action Plan)
- <u>Skip this page</u> as it is only meant for Immediate
   <u>Superior</u> to fill up when the Employee performance rating has been concluded as either *"Below"* <u>Expectation</u> or *"Unacceptable"*



### • Read the Guideline provided before you start

Login ID: C0046 WELCOME NURUL AQLIAH	BINTI HAMDAN														
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<ul> <li>Appraisal System</li> <li>Assessment</li> </ul>	Employee No : C0046		Name : [	NURUL AQLIAH BINTI I	HAMDAN										
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🞲 Inquiry By Self	<u>CONCRETE - MID YEAR F</u> CONCRETE	PERFORMANCE APPRAISA	AL 2016 - CHIN HIN	Page 1 Page 2	Page 3 Page 4	Page 5 Page 6	Page 7	Scoring Guideline	View 9						
	#		Section	jection											
	9	Add	Remedial Action P	lan (If Applicable)											
	Guideline PLEASE READ BE TO BE COMPLETE when final Performa Note: Click the "Sco 1. When concluding these must be discu 2. Here are some e	FORE YOU START D BY IMMEDIATE SUPERIO ance Rating is either Below E bre Guideline" on top part of the staff Total Appraisal Sco ussed with the staff. xample of Remedial Action P	YOU START MMEDIATE SUPERIOR (EVALUATOR) ating is either Below Expectation (BE) or Unacceptable (U) ideline" on top part of this form to view the Performance Rating categories. aff Total Appraisal Score during the Joint Appraisal, where the performance rating is either "BE" or "U", the Immediate Superior must propose the Remedial Action with the staff. e of Remedial Action Plans:												
	#	Descriptions of Perform	ance Concerns	Agreed P	erformance Imp	rovement Goals		Agreed Key Activities /	Tasks						
						No data to display	Ŷ								



• Click Add to add a new Remedial Action Plan

Login ID: C0046 WELCOME NURUL AQLIAH	BINTI HAMDAN												
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	#	Section											
	Add	Remedial Action Plan (If Appli	cable)										
	Guideline PLEASE READ BEFORE YOU START TO BE COMPLETED BY IMMEDIATE SUPE when final Performance Rating is either Belo Note: Click the "Score Guideline" on top par 1. When concluding the staff Total Appraisal these must be discussed with the staff. 2. Here are some example of Remedial Action	ERIOR (EVALUATOR) ow Expectation (BE) or Unacceptable it of this form to view the Performance R I Score during the Joint Appraisal, where on Plans:	(U) ating categories. the performance rating is <b>either</b> "BE	" or "U", the Immediate Su	perior must propose the Remed	dial Action							
	# Descriptions of Perfe	formance Concerns A	greed Performance Improvemen	nt Goals	Agreed Key Activities / Tag	sks							
			No c	data to display									



• Click the following *links* to add or edit the details of the remedial action plan, or click *Delete* to remove

#	Descriptions of Performance Concerns	Agreed Performance Improvement Goals	Agreed Key Activities / Tasks	Agreed Timeline
<u>Delete</u>	Edit Descriptions of Performance Concerns	Edit Agreed Performance Improvement Goals	Edit Agreed Key Activities / Tasks	Edit Agreed Timeline



## Page 7: State your Overall Comments



### **BOSS.Net Appraisal System**

- See assessment page > Page 7 (Overall Comments)
- Read the Guideline provided before you start



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	Section						1	Total Weighta	ge		
Θ	Overall Con	nments					(	D.00			
Guideline         PLEASE READ BEFORE YOU START         1. Please state in brief or summarize your comments that are relevant to this assessment. Examples: <ul> <li>a. Accomplishment or successes in projects completion;</li> <li>b. Positive feedback or recognition received;</li> <li>c. New skill(s) that you've learned or mastered &amp; how they've helped you in your career development;</li> <li>d. Challenges faced / issue arise / suggestion to overcome them;</li> <li>e. For Immediate Superior: Recommendation for job enlargement / upgrading / promotion.</li> <li>DO NOT state or promise any monetary (RM) or percentage (%) of salary review or bonus pay out in this section .</li> </ul>											
	No	Header		Ev	Evaluator Remarks						
	1	Overall Comments									

#### **Special Note for Superiors**

If there is (any) Recommendation for a position promotion or upgrade for the Employee, superior must state it <u>with justification</u> on Boss.NET page (7) Overall Comments.



### • Click *Edit Comment* to insert your own remarks

Page 1 Page 2 Page	3 Page 4	Page 5	Page 6	Page 7	Scoring Guideline	e	View Score	Print	Confirm & Update
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	Evaluator F	Remarks					Employee Remarks		
							Edit Comment		



### **OTHER INFO**



- Click Scoring Guideline to view the score & performance rating definitions.
- Click View Score to view the Self Score (Employee) and Evaluator Score (Final Score)
- Click *Print* to generate the summary page of your assessment form (printable version)

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<ul> <li>Superior</li> <li>Superior</li> <li>Enquiry</li> <li>Inquiry By Manager</li> <li>Inquiry By Self</li> </ul>	IN C	CONCRETE						_				Assessment Done
	<u>re</u>	Page 1	Page 2	Page 3	Page 4	Page 5	Page 6	Page 7	Scoring Guideline	View Score	Print	Confirm & Update Total Weightage 0.00



Click Confirm & Update to submit the Self-Assessment form (It is important to ensure all ratings & comments are correct before submitting the assessment form as <u>no changes allowed</u> <u>after submission</u>)

Login ID: C0046 WELCOME NURUL AQLIAH	BINTI HAMDAN	
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	Total Weightag	a
	0.00	



## All ratings and texts (comments) entered will be <u>auto-saved</u> into the system



 Click Confirm & Update to submit the Self-Assessment form. (It is important to ensure all ratings & comments are correct before submitting the assessment form as <u>no changes allowed after</u> submission)

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 When a confirmation for submission message box appears, click <u>Yes</u> to submit.



• Ensure that the Assessment Done status is updated to Yes

		Assessment
		Yes
View Score	Print	Confirm & Updat

